



# QUALITY ENVIRONMENT AND SAFETY POLICY

The Management of EMC FIME, in the policy document of the integrated quality, environment, and safety management system, has defined targets and commitments to pursue the continuous improvement of its performance in terms of quality of business processes, conscious of the responsibility of the activity towards the environmental aspect and towards the protection of the health and safety of workers in the workplace.

Our policy is relevant to the company targets and to requirements and expectations of all interested parties and it has been understood, implemented, and supported at all levels of the organization.

## our VISION

*“Transforming electricity into ‘sustainable movement’ through innovative solutions”*

## our MISSION

*«Cooperating with our partners and offering innovative, efficient and sustainable solutions to drive energy transition in the heating and ventilation sector»*

## STATEMENT

Through the Management System for Quality, Environment and Safety we set ourselves to achieve the following targets:

### QUALITY

- Analyse business risks to identify risks and opportunities from external contest and strengths and weaknesses of internal processes. The target is to take advantage of the opportunities and make the business risk acceptable.
- Improve the company's competences to be always able to understand, develop and respond promptly to customer requests.
- Identify, reduce and/or eliminate non-conformities and customer complaints.
- Improve the efficiency of business processes, respecting the full satisfaction of the customer and expected performances.
- Define targets, to be integrated with operative management and company development programs.
- Motivate workers adequately through training programs, trying to build loyalty EMC FIME employees.
- Implement solutions and decisions to ensure a relaxed and stimulating corporate workplace.

### ENVIRONMENT

- Ensuring that various work activities are carried out in compliance with the current laws and regulations applicable to the EMC FIME company in terms of the environmental aspects.
- Define environmental targets, to be integrated with the operative management of the EMC FIME plant and company development programs.
- Implement every effort in organizational, operational, technological aspects to prevent pollution of water, air, soil and pursue full respect of environmental aspects.
- Define energy consumption, monitoring all EMC FIME activities to promote improvement plans in terms of energy consumption.

### SAFETY

- “Safety First”!!! Target “Zero Accidents”.
- Promote training activities to EMC FIME personnel about health and safety themes on workplaces to sensitize and disseminate to all employees the culture of safety and health, allow them to actively contribute to the verification and management of these aspects for the various competence center. The safety and health of our staff are the first basis of our working approach.
- Ensuring that various work activities are carried out in compliance with the current laws and regulations applicable to the EMC FIME company in terms of health and safety aspects.
- Provide safe and healthy working conditions to eliminate the dangers and risks of accidents at work.

Based on our policy statement, we have defined and implemented suitable methods for monitoring, measuring, analysing, and improving business processes critical to quality, environment, and safety aspects to evaluate and monitor:

- The effectiveness to satisfying the specified requirements and giving evidence of the conformity of the services provided.
- The efficiency of our integrated management system and in general our economic and organizational trends.
- Our organization's ability to pursue established targets.

**The Management is committed to plan and implement the process of continuous involvement of all personnel to achieve the necessary sensitivity to approach Quality aspects, monitoring of Environmental management and prevention for Health and Safety themes. The company management system must operate in compliance with the current applicable regulations (mandatory and chosen voluntarily) and with the prescribed requirements by the international standards UNI EN ISO 9001: 2015 - UNI EN ISO 14001: 2015 - UNI EN ISO 45001: 2018.**

All company personnel are considered a fundamental active part for achieving targets identified in our Policy.

**Our Policy is disclosed to all interested parties externally through our website [www.emcfime.com](http://www.emcfime.com) and internally through our portal <https://emcfime.vittoriarms.eu> so that anyone can operate consistently with indicated contents.**